



This Photo by Unknown Author is licensed under CC BY-ND

Cultural Humility: A Framework for Creating Trans Inclusive Spaces

Shawn Demmons, MPH
People + Purpose + Power
November 21, 2023



Shawn Demmons, MPH

Pacific AETC – Bay Area

UCSF CAPS

UCSF CoE for Trans Health

Trans Activist





Disclaimer

The views and opinions expressed in this presentation are not necessarily those of the Pacific AIDS Education and Training Centers (Pacific AETC) or it's 8 local partner sites in HRSA Region 9, the Regents of the University of California or its San Francisco campus (UCSF or collectively, University) nor of our funder the Health Resources and Services Administration(HRSA). Neither Pacific AETC, University, HRSA nor any of their officers, board members, agents, employees, students or volunteers make any warranty, express or implied, including the warranties of merchantability and fitness for a particular purpose; nor assume any legal liability or responsibility for the accuracy, completeness or usefulness of information, product or process assessed or described; nor represent that its use would not infringe privately owned rights.

HRSA Acknowledgement Statement

The Pacific AETC is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department **of** Health and Human Services (HHS) as part of an award \$4,377,499. The contents are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS, or the U.S. Government. For more information, please visit HRSA.gov.

Trade Name Disclosure Statement

Funding for this presentation was made possible by 5 U1OHA29292-08-00 from the Human Resources and Services Administration HIV/AIDS Bureau. The views expressed do not necessarily reflect the official policies of the Department of Health and Human Services nor does mention of trade names, commercial practices, or organizations imply endorsement by the U.S. Government. Any trade/brand names for products mentioned during this presentation are for training and identification purposes only. (edited)



Disclosures

All presenters of this continuing medical education activity have indicated that neither they nor their spouse/legally recognized domestic partner has any financial relationships with commercial interests related to the content of this activity.



Training Overview

- Trans 101 recap
- Socio-CulturalContext
- Cultural Humility

- Unconscious Bias
- Microaggressions



Learning Objectives

> Discuss the social-cultural context of trans lives and its impact on the health and well-being of trans and gender expansive people.

- Identify barriers to care unique to trans and gender expansive people.
- Summarize strategies that address structural and cultural barriers impacting access to care among trans and gender expansive people.
- Examine best practices to provide culturally responsive care for trans and gender expansive people

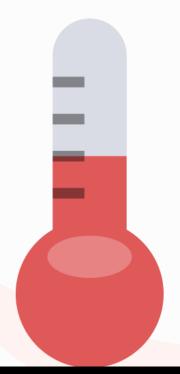


Community Agreements

- Confidentiality
- One person speaks at a time
- Take space, make space
- Throw glitter not shade
- Right to pass
- Take care of yourself



Who's In the Room?



- I feel confident that I have the skills to support trans clients/coworkers/communities.
- One word that describes your experience working with transgender people.
- One word that describes how to be an effective ally to trans clients/co-workers/communities.

This Photo by Unknown Author is licensed under CC BY-NC



Trans 101

- Names and Pronouns
- Trans Terminology
- 4 Core Concepts of Identity



Activity: Story About My First Name

In 30 seconds, please share your:

- Name
- Story about your first name
- Pronoun



This Photo by Unknown Author is licensed under CC BY-SA



Names & Pronouns

- Why are <u>names</u> important?
 - Legal name
 - Chosen name

- Why are **pronouns** important?
 - I don't know which pronoun to use?!



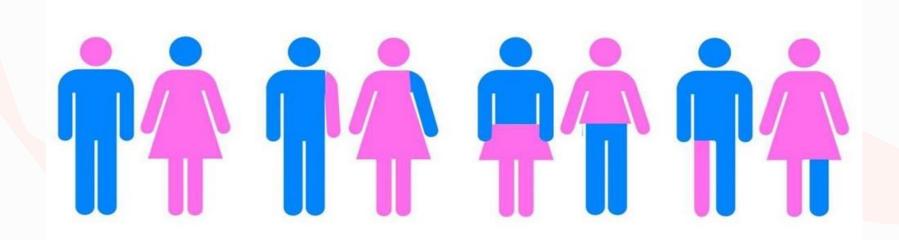
This Photo by Unknown Author is licensed under CC BY-SA



This Photo by Unknown Author is licensed under CC BY-SA-NC



ACTIVITY: Terminology Review





Common Terms

Androgynous

FTM

Woman

Grrl

Trans man

Crossdresser

Non-binary

Woman

This Photo by Unknown Author is licensed under CC BY-NC

Genderqueer

Transsexual

MTF

Boi

Two-Spirit

Gender Fluid

Man Gender Non-conforming

Trans woman Femme Queen



Transgender

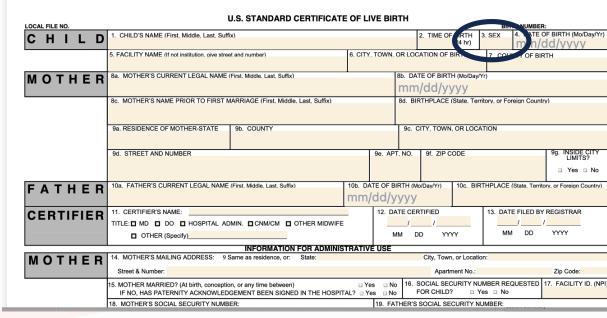
An umbrella term used to describe people whose **gender** or **gender expression** is different than the sex they were assigned at birth.



Sex Assigned at Birth

People are assigned one of two sexes at birth (or shortly after birth)

- 1. Male
- 2. Female



(2003, November 1). CDC U.S. Standard Certificate of Live Birth. App.Formspal.com. Retrieved November 7, 2023, from https://formspal.com/pdf-forms/cdc-us-standard-certificate-of-live-birth/



Key Terms

Gender Identity:

Internal sense of gender.

Gender Expression:

Outward expression of gender through gestures, behaviors, dress, etc.





Sexual Orientation



This Photo by Unknown Author is licensed under CC BY

Includes:

- Romantic
- Emotional
- Physical Attraction

Does **NOT** include gender identity or gender expression



Categories

Descriptors

Sex Assigned at Birth

Gender Expression

Sexual Orientation

Gender Identity

Lesbian

Gay

Bisexual

Transgender

-Transsexual

Heterosexual

Queer

Male

Female

Masculine

Feminine

Genderqueer

Pansexual

Gender non-binary



This Photo by Unknown Author is licensed under CC BY-SA

Socio-Cultural Context of Trans Lives and Health

- Data Challenges
- Health Disparities
- Barriers to Care



Statistics: 2015 U.S. Transgender Survey

- Transgender people are <u>four times more likely</u> to live in poverty
- 30% of respondents have experienced homelessness in their lifetime
- Nearly half (46%) were verbally harassed in the past year because of being transgender



Data Challenges

Population-based studies not yet conducted

Lack of gender variance variables in health surveys

Social stigma

Post-transition stealth existence

Trans female centric

Trans male invisibility

Pathology based



Health Disparities

- HIV
- ■Mental Health
- ■Substance Use
- Access to Care



This Photo by Unknown Author is licensed under CC BY-ND



Health Disparities (cont.)

- In the U.S. where HIV prevalence is 0.4%, <u>prevalence among trans women is</u> estimated to be 21% ¹
- 40% have attempted suicide in their lifetime ²
- Over a quarter of respondents reported misusing drugs or alcohol to cope with gender-based discrimination ²
- □ 33% of those who saw a health care provider in the past year reported having at least one negative experience related to being transgender ²
 - Baral, S., Stromdahl, S., Wirtz, A., Guadamuz, TE., & Beyrer, C., "Worldwide burden of HIV in transgender women: a systematic review and meta-analysis." The Lancet infectious diseases 13.3 (2013): 214-222)
 - 2. James, S.E., Herman, J.L., Rankin, S., Keisling, M, Mottet, L., & Anafi, M. (2016). The Report of the 2015 U.S.



Barriers to Care

- Cost
- Insurance
- Transition-related exclusions
- Medical workforce ill-prepared
- Shortage of knowledgeable providers



This Photo by Unknown Author is licensed under CC BY-SA

Impact on Transgender Health

- Denial of care via explicit/implicit bias
- Forego care
- Increased substance use
- Increased suicide-related behaviors
- Death





Cultural Humility



What's Culture Got To Do With It?



What is Culture?





Characteristics of Culture

- Learned
- Shared
- Based on symbols
- Integrated
- Dynamic

Characteristics of Culture Retrieved September 28, 2017 from http://agriinfo.in/default.aspx?page=topic&superid=7&topicid=571



Cultural Humility: a Paradigm for Inclusion

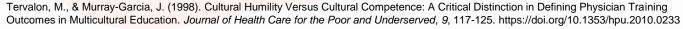
"Cultural humility is a lifelong process of self-reflection and self-critique whereby the individual not only learns about another's culture, but one starts with an examination of her/his own beliefs and cultural identities."

Tervalon, M., & Murray-Garcia, J. (1998). Cultural Humility Versus Cultural Competence: A Critical Distinction in Defining Physician Training Outcomes in Multicultural Education. *Journal of Health Care for the Poor and Underserved*, 9, 117-125. https://doi.org/10.1353/hpu.2010.0233



Dimensions of Cultural Humility

- Lifelong learning
- Recognize and challenge power imbalances
- Institutional accountability





Cultural Competence vs. Cultural Humility

A cultural competence framework calls for expert knowledge about and familiarity with cultural differences

A cultural humility perspective challenges us to learn from the people with whom we interact, reserve judgment, and actively bridge the cultural divide between our perspectives



"It is not our differences that divide us. It is our inability to recognize, accept, and celebrate those differences."

~ Audre Lorde



Unconscious Bias

What is unconscious bias?

Attitudes or stereotypes that affect our understanding, actions, and decisions in an unconscious manner



Unconscious bias cont.

- Develops early in life
- Based on learned stereotypes
- Automatic or subconscious
- Predicts behavior
- Pervasive



Health Impact

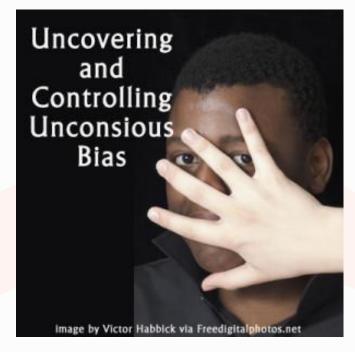
 Positive relationship between implicit bias and poor health outcomes and health disparities

- Negatively influences a provider's
 - Attitudes
 - Diagnoses
 - Treatment decisions



What should providers do?

Providers must increase awareness to negative evaluations based on the person's membership to a particular group or a particular characteristic





Challenging Unconscious Bias

- Difficult to change
- Identify actions and techniques to minimize impact on thoughts and behaviors
- Individual and institutional strategies must be employed



Individual Level

- Education and training
- Increase self awareness
- Have open discussions with others with different background/culture
- Engage in facilitated training sessions that promote bias literacy
- Understanding the nature of bias



Institutional Level

- Require bias literacy
- Make explicit what might be implicit to address the bias process
- Provide workshops/trainings to increase bias literacy
- Decision makers should be held accountable and required to document efforts and outcomes to address biases



Microaggressions

"The are everyday slights, indignities, put-downs, insults that people of color, women, LGBT populations or those who are marginalized experience in their day to day interactions with people." ~ Derald Wing Sue, Ph.D.



They are intentional or unintentional and communicate hostile, derogatory, or negative slights toward racial, gender, and sexual minorities.

Weber A, Collins SA, Robinson-Wood T, Zeko-Underwood E, Poindexter B. (2017) "Subtle and Severe: Microaggressions Among Racially Diverse Sexual Minorities." Journal of Homosexuality (16) 1-20.



They are <u>intentional</u> or <u>unintentional</u> and communicate hostile, derogatory, or negative slights toward racial, gender, and sexual minorities.



Weber A, Collins SA, Robinson-Wood T, Zeko-Underwood E, Poindexter B. (2017) "Subtle and Severe: Microaggressions Among Racially Diverse Sexual Minorities."

Journal of Homosexuality (16) 1-20.



Trans Specific Microaggressions



Heffernan, D. (2015, November 14). GLAAD launches trans microaggressions photo project #transwk. Retrieved from https://www.glaad.org/blog/glaad-launches-transmicroaggressions-photo-project-transwk.



Group Activity: Instructions

- What is the underlying message of the statement?
- Why is it problematic?
- Restate in a way that will affirm a trans person.



Common Trans Specific Microaggressions













Heffernan, D. (2015, November 14). GLAAD launches trans microaggressions photo project #transwk. Retrieved from https://www.glaad.org/blog/glaadlaunches-trans-microaggressions-photoproject-transwk

Activity: Your Action Step

 Please write in the chat why it is important to create inclusive spaces for trans people in your organization.

 Please write one specific action step that you will personally take within the next 2 months to incorporate the principles of cultural humility in your work with trans communities.



Questions



ProgramThis Photo by Unknown Author is licensed under CC BY-SA

Shawn Demmons, MPH

shawn.demmons@gmail.com

This Photo by Unknown Author is licensed under CC BY-SA



